



Targeted Capacity Expansion – Technology Assisted Care (TCE-TAC) Program Overview

Monday, October 2, 2017

Time: 12:00Noon

Wilson Washington
Government Project Officer
Center for Substance Abuse and Treatment (CSAT)
Performance Measurement Branch (PMB)



Question

What is the SAMHSA's Targeted Capacity Expansion (TCE) Technology-Assisted Care (TAC) Program ?

TCE-TAC PROGRAM

Purpose:

- To enhance and/or expand the capacity of substance use disorder treatment providers to serve youth and/or adults with substance use disorders or co-occurring substance use and mental disorders who have been underserved and/or have special needs (e.g., ethnic and racial minorities, criminal justice involved individuals, elderly, etc.).

Population of Focus:

- Underserved and/or Special Needs – individuals (youths and/or adults) that lack access to treatment due to:
 - ☐ rural location
 - ☐ transportation challenges in the community
 - ☐ inadequate number of behavioral health providers including shortages of primary medical care and substance use disorder treatment and mental disorder treatment providers
 - ☐ financial constraints that impact the ability of these clients to access needed behavioral health treatment services.

TCE-TAC PROGRAM

- SAMHSA - funded 61 (13 Cohort IV TCE-TAC Grantees) since 2011
- Organizations include:
 - Community-based Outpatient and Residential Substance Use Disorder (SUD) Programs
 - Mental Health Centers & Mental Health Authorities/Community Services Boards
 - Federally Qualified Health Centers (FQHCs) and Community Health Centers, including Native American Programs
 - Provider Consortia
 - Colleges & Universities
 - State Behavioral Health (BH) Agencies
 - Prevention Oriented Organizations
 - Member-run Clubhouses
 - Justice Affiliated Agencies
 - Homeless Outreach Organizations

Advantages of the TCE-TAC Program

- Provides financial resources for technology
- Expands agencies use of telehealth- although many faced challenges with State and Medicaid reimbursement
- Improves access and workflows through the creative use of technology, including texting, portals and telehealth
- Tele-health improves productivity of staff by reducing travel time between offices, allowed for expanding services into schools and used for providing psychiatric consultation via telehealth to hospitals, jails and other designated community settings
- TAC supports appointment reminders and motivational messages via text or email
- Transforms how organizations provide services (i.e., improved access and frequency of staff and peer support services or staff interactions with clients)

TCE-TAC Lessons Learned

- It is important to engage senior leadership within behavioral health organizations and work to establish a strong partnership with local primary care organizations; focus on integrated healthcare delivery and the social determinants of health.
- It is essential to put in place electronic systems with the capabilities of measuring outcomes (e.g., adherence rates) through electronic data capture as this is considered a strategic imperative for preparing for value-based payment models
- Integrate technology into overall work flows that connect all aspects of service delivery from the phone system, to laptops, to smartphones, to services received, member electronic health records, and other support systems and devices with a focus on interoperability
- Establishing metrics that provide information to show success rates and cost effectiveness is advantageous for creating additional collaborations and building a business case with partner agency or for state policies.
- Sustainability planning starts day 1 and should consider how to harness technology for wider use since scalability of the technology is essential to sustainability